

CLIFFORD (Cliff) R. KETTEMBOROUGH, Ph.D., D.B.A., Ed.D.

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“Success = Superior Communications Skills + Critical Thinking + High Work Ethics + Time Management” - C.R. Ketteborough

“(Project/Business) Success = Always Listen to the Customer + Nurture Relationships with your Business Partners + Genuine Teamwork + Keep Senior Management Fully Committed.” - C.R. Ketteborough

S U M M A R Y / O B J E C T I V E

- *An accomplished instructor/teacher/professor/facilitator/mentor/tutor with outstanding evaluations from undergraduate and graduate students as well as administrators.*
- *A creative, resilient results-oriented educator and technology/business professional with increasingly diversified experiences and responsibilities comprising variety of industry and academic environments.*
- *An experienced problems solving at all levels from staff to executive decision making, with demonstrated performance and proven record, capable of successfully managing several complex assignments simultaneously, under schedules pressure, and delivered high quality.*
- *Proven superior communications and people skills, high work ethics, time management, genuine leadership capabilities and administrator of resources (human, financial and technical), promoter of teamwork, quality awareness and process/product innovation.*
- *A self-starter who can utilize a wide area of skills, knowledge, experiences, and a comprehensive academic and training background, to achieve desired goals, and organizational change and excellence, seeking a challenging professional and higher leadership/management position in a change/growth environment at the technology and business edge.*
- *Summary of skills: A comprehensive four-dimensional professional: technical, managerial, leadership, and business savvy. Comprehensive Leadership, Superior Communications, Teamwork, Analytical and Critical Thinking; Decisive Judgment, Social Capital, Voice of the Customer, Drive for Results, Continuous Learning, Knowledge Sharing and Organizational Excellence, Span Organizational Boundaries.*

A C A D E M I C C R E D E N T I A L S / F O R M A L E D U C A T I O N

Doctor of Business Administration, Pacific States University University (ACICS accredited), Specialty: International Business, Honorary Degree, 2010.

Doctor of Business Administration, California American University, Honorary Degree, 2007.

Doctor of Education (ABD/Candidacy), Specialty: Computer Technology in Education, Nova Southeastern University, 2001, GPA: 3.80/4.00.

Doctor of Philosophy in Business Administration, Specialty: Technology Management, University of Santa Barbara, California, 12/1996, GPA: 4.00/4.00 with “Honors”.

Doctor of Philosophy in Computer & Information Sciences, Pacific Western University, 12/1988, GPA: 4.00/4.00 with “Honors”.

Master of Arts, Specialty: Mathematics Education, Western Governors’ University, 09/2009. High scores at CBEST, Praxis II and CSET (I, II, III) exams.

Master of Education, Specialty: Education Leadership, Azusa Pacific University, 07/2006, GPA: 4.00/4.00.

Master of Business Administration, University of La Verne, 04/1992, GPA: 3.65/4.00.

Master of Management Information Systems, West Coast University (WASC accredited, closed in 1997, now ACICS accredited), 10/1986, GPA: 3.80/4.00.

Master of Science in Computer Science, West Coast University (WASC accredited, closed in 1997, now ACICS accredited), 10/1985, GPA: 3.58/4.00.

Studies in Cybernetics, Academy of Economics and Planning-Bucharest, 09/1980-12/1982.

MPhil-Licentiate (Master of Science with Thesis, Diplomat) in Mathematics/Informatics/Operations Research, University of Bucharest, 07/1976, GPA: 3.78/4.00.

O T H E R T R A I N I N G / P E R S O N A L A C C O M P L I S H M E N T S

Certified Professional Tutor, *American Tutoring Association and National Tutoring Association*, 2011
Villanova University, *Master Certificate in: Enterprise IS Security* – part of the CISSP; 2012
Harvard Business School, *Certificates in: Leadership & Management, Creativity and Innovation, Global Business and Technology, Business Acumen, Communications, Marketing, Strategy, Technology, Leading Change*; 2010.
Master's Certificate in Project Management, *George Washington University/ESI*, 2009.
Educate, Inc.: Sylvan University – *Certificate of Mathematics Content Proficiency for Directors of Education*; May, 2010
Tier I California Preliminary Administrative Credentials, 2006.
George Washington University Master's Certificate in Project Management, through ESI classes, 9/2009.
CMU/SEL, S/W Architecture Professional Certificate, 2006.
Member Board of Directors, *National Management Association*, 2005.
Scrum Alliance: CSM, CSP and CST, 2010.
Project Management Institute - PMP certification., 2010.
Malcolm Baldrige and Balanced Scorecard training; Software Cost Estimation training; Developing Software Architectures for Multi-platform and Network Centric Environments/Operations training, 2005.
Certified School Director, *Bureau for Private Postsecondary and Vocational Education, California*, 2004.
Certified Site Reviewer/Auditor, *Bureau for Private Postsecondary and Vocational Education, California*, 2002.
Six Sigma Black Belt Certification, *JPL*, 1996-2002.
Certified Information Systems Auditor, *Information Systems Auditing Association*, 2000.
Certified Project Manager, *American/National Management Association*, 1999.
California Community College Lifetime Teaching Credential, 1993.
Certificate in Supervisory and Management Skills, *National Management Association*, 1991. Extensive PMP teaching.
Certified Quality Analyst, *Quality Assurance Institute*, 1990.
Certified Computer Programmer, *Institute for Certification of Computer Professionals*, 1989.

Extensive teaching and training experience at close to 30 different institutions ranging from high-school to vocational, to college and to university graduate level on three continents [**American InterContinental University, Azusa Pacific University, Brooks College, Bethesda Christian University, California American University, California Southern University, California University of Technology, Chapman University, Corinthian Colleges, Inc., CSLA, DeVry Institute of Technology, Institute of Computer Technology, ITT, Ivy University, Keller Graduate School of Management, Learning Tree University, Los Angeles Valley College, Mount Sierra College, National University, Pepperdine University, The Union Institute & University, University of Bucharest, UCI extension, UCLA extension, University of Phoenix, University of Redlands, University of Sarasota (Argosy University), West Coast University, Westwood College of Technology, Woodbury University**].

Academic Administrative Duties: IT and BA Dept. Chair - Bethesda Christian University; 2007 – present;
Assistant CS Dept. Chair – American Intercontinental University; 2004-2006; **Dean and VP** – California American University; 2000 – 2006; **Lead Core Faculty** - Azusa Pacific University, Chapman University, Learning Tree University, National University, Pepperdine University, The Union Institute & University, UCLA extension, University of Phoenix, University of Redlands, West Coast University, Westwood College of Technology – 1993-present.

Taught over 700 and a variety of courses (live and on-line) in *Computer Science, Management of Information Systems, Computer Information Systems, Mathematics, Business Administration, and Technology Management*.
Extensive intercultural experiences teaching numerous **MBA, EMBA, IMBA, DBA courses** overseas (over 70).
Developed and taught numerous (over 150) on-line courses since 1997 using following platforms: **Blackboard, Convenc, eCollege, Embanet, eCompanion, Jones University, UC Berkeley, etc.**

Extensive Math, Science, Language and Arts tutoring (Sylvan, Kaplan, PTA).

Textbook reviewer: Addison-Wesley, McGraw-Hill, Prentice-Hall/Pearson, Thomson/Course Technology.

Awarded for "Sincere Appreciation and Recognition for Personal Commitment, Dedication and Performance for eight Years of Service" from Chapman University, 2003, "AIU Online Faculty Service Award, 2003." Received an award for "Excellence in Teaching/Instructor of the Year" from University of Redlands, 1996. Awarded for "Knowledge and Service Given to Our University" from Woodbury University, 1999. *Member of Leadership Society, Faculty Search Committee, Member of Advisory Board and Curriculum Development for various programs* – University of Redlands, UCLA extension, UCI extension, California American University, Chapman University, Learning Tree University, National University, Pepperdine University, The Union Institute & University, West Coast University.

Listed in "Who's Who Among Executives and Professionals, Who's Who in California, West, America, World, Emerging Leaders in America, Science and Engineering, Information Technology, International Who's Who of Professionals, World Who's Who Hall of Fame", "International Cultural Diploma of Honor" publications in U.S. and U.K. "1996, 1998 Man of the Year," "1997 Platinum Record for Exceptional Performance," and "Gold Record of Achievement for 1999" awards from **American Biographical Institute**, "2000 Outstanding Intellectuals of the 20th Century," "International Man of the Year - 2001" and "International Educator of the Year – 2003" from **International Biographical Centre, Cambridge, U.K.** Member of Research Board of Advisors - **American Biographical Institute**. Nominated Member in "Alfred Whitehead Leadership Society" - 1996.

NASA/JPL Leadership Award for Y2K Project Successful Completion, ahead of schedule. **Member of Board of Directors** and/or honorific senior titles for various educational institutions. **Professional organizations membership:** ACM, AIAA, AMA, AMS, DECUS, ICCP, IEEE, ISACA, MAA, NMA, QAI. **Foreign languages:** French, Spanish, Italian, Romanian, German.

PROFESSIONAL ACCOMPLISHMENTS / CAREER HISTORY

Information Technology – Solutions & Management Consulting - www.it-smc.com former IT-SRT; **02/1995 - present** - *Founder, President and Owner* – a high-tech organization established to help companies with successful solutions to their technology, management and business challenges. **Budget management up to \$1M;** (Clients: IngramMicro, Boeing, RHI, Jefferson Wells, Delta Publishing)

World-Wide Education & Training Consulting - www.wwetc.com; **03/2000 – present** - *Founder, President and Owner* - an education and training provider that connects industry organizations with various educational and training institutions to satisfy growing training needs of their employees. **Budget management up to \$500K;** (Clients: Boeing, PWU, AIU, CAU, etc.)

The Walt Disney Company; 11/07 – present; Executive Director of IT. Budget management up to \$5M

Ingram-Micro Corp.; 5/07 – 11/07; Program Manager.

The Boeing Company; 12/04 – 3/06 – Systems Engineering Manager. Budget management up to \$1M

NASA-Jet Propulsion Laboratory, California Institute of Technology; 07/96 – 02/02 – Technology/Project Manager; Software Systems Architect and Senior Systems/Software Engineer; 02/88 - 10/89. Budget management up to \$1M

Maxicare Health Plans, Inc.; 2/95 - 6/96 - Director of MIS/Assistant CIO. Budget management up to \$5M

Transamerica Financial Services, Corp.; 04/93 - 2/95 - Group/Project Manager. Budget management up to \$1M

Software Analysis & Management, Inc. (now RCM Technologies); and independent; 10/91 - 3/93 - Senior Consultant (Clients: Signet Scientific, Sierra Cybernetics, Hughes Aircraft)

Rockwell International, Corp. (now Boeing Corp.); 10/89 to 10/91 - *Task Manager/Technical Group Leader.*
Budget management up to \$500K

Xerox Corporation; 08/83 to 02/88 - *Team Leader/Senior Software Engineer.*